

## **Order Form**

## Non-nutritional Thickened Fluid Products

**Privacy notice** – Your personal information is protected by law, including the *Privacy Act 1988*. Your personal information may be collected by the Department of Veterans' Affairs (DVA) for the delivery of government programs for war veterans, members of the Australian Defence Force, members of the Australian Federal Police and their dependants.

Read more: How DVA manages personal information

Rehabilitation Appliances Program (RAP) and other government services (such as the National Disability Insurance Scheme (NDIS), Home Care Package or Commonwealth Home Support Program (CHSP)) – Aids, appliances and modifications can be provided by RAP or other government services, such as NDIS/Home Care Package/CHSP, as long as the same aid/appliance/modification is not duplicated by both RAP and NDIS/Home Care Packages/CHSP.

Provider details		
	Speech Pathologist GP/LMO	
Name		
Address		
		POSTCODE
Provider number		
Phone number		
Email address		
Signature		Date
		/ /
Client delivery details		
Surname		
Given name(s)		
Date of birth	/ /	
Phone number		
Customer account number (Supplier Use Only)		
DVA File number		
Card type	Gold - Send the completed form to ONE of the contrapage 2 of this form.	acted suppliers listed on
	White – Confirm eligibility under the client's Accepted RAPGeneralEnquiries@dva.gov.au or <b>1800 55</b>	Disability(ies) with DVA or <b>0 457</b> (Option1).
Delivery address		
(including State and postcode)		POSTCODE
<b>Delivery instructions</b> (warning re dogs etc.)		
Prior approval number (only required in specific ircumstances e.g. White Card holder)		

Client surname			DVA File numb	er			
Does the clie	nt live in a Residential No Aged Care Facility?	ACFI CI	lassification not y	tion contain 1 h	igh domain or		
	2 or more medium domain categories?  No						
Recommendations							
(No	Item and level of thickness on-nutritional thickened fluid products o	only)	Daily usage	Quantity required per month	Total No more than 3 months' supply (Review required)		
Clinical details (including medical diagnosis, follow-up plan and proposed date of review)							

**Note**: All clinical details associated with each request are to be retained by the provider and provided to DVA if requested. Nutritional items, including nutritional thickened fluids, should be requested through the Veterans' Affairs Pharmaceutical Approvals Centre (VAPAC) on 1800 552 580.

## Send the completed form to one of the following suppliers:

Supplier	Phone	FAX - General	Email
BrightSky Australia (all States)	1300 968 062	1300 968 063	conti.orders@brightsky.com.au
Independence Australia	1800 980 936	1300 788 811	dvaportal@iagroup.org.au